

## **FINANCIAL SECRETARY DAILY CHECKLIST**

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TIME	TASK	М	Т	W	TH.
8:30-8:45	BOOT COMPUTER & TURN ON PRINTER IF NOT DONE SO ALREADY				
	ENSURE SPACE IS NEAT & TIDY				
	IF NEEDED HANDLE ANY LAST-MINUTE BENEFIT DETERMINATIONS				
	REVIEW MONTHLY CHECKLIST FOR DUTIES THAT MIGHT OCCUR TODAY THAT ARE TO BE DONE BETWEEN 1-2				
	TURN OVER PREVIOUS DAY'S FINANCE COMPANY CONTRACTS TO RECEPTIONIST OR O/M FOR PICK UP				
	NOTE CANCELLATIONS & HOW THEY MAY AFFECT YOUR LINE-UP				
	WITH A/R REPORT IN HAND - REVIEW DAILY LINE-UP WITH O/M.				
8:45-9:00	ATTEND MORNING PRODUCTION MEETING				
9:00-9:30	FILE ANY CLAIMS FOR WHICH YOU WERE WAITING FOR DOCUMENTATION FOR				
9:30-10:00	CALL INSURANCE COMPANIES FOR BENEFITS THAT YOU WERE UNABLE TO REACH PREVIOUS DAY				
10:00-10:45	ENTER TX PLANS AND DETERMINE BENEFITS				
10:45-11:30	POST PAYMENTS FROM MAIL AND DIRECT DEPOSIT				
	SEND OUT EOB LETTERS				
	FILE ANY SECONDARY INSURANCE				
12:30-1:00	CALL INSURANCE COMPANIES ON ANY OVERDUE CLAIMS				

	HANDLE ANY INSURANCE DENIALS, INQUIRIES & OR NARRATIVES	
1:00-2:00	**TIME ALLOCATED FOR MONTHLY DUTIES** OTHERWISE CONTINUE CALLING	XXXXX LUNCH
	IF NO MONTHLY DUTIES TODAY - CONTINUE TO PROCESS OVERDUE CLAIMS AND INSURANCE INQUIRIES	
2:00-3:00	LUNCH TIME - STAFF MEETING ON MONDAY	
3:00-4:00	CALL ON CLAIMS THAT HAVE AGED 15 DAYS	
5:00-6:00	REVIEW DAYSHEET FOR COMPLETENESS UP TO THIS POINT IN DAY	
	ENSURE DEPOSIT SLIP UP TO DATE FOR DAY	
	REVIEW SCHEDULE AND ENSURE ALL INSURANCE FILED UP TO DATE	
6:00-6:30	PRINT DAY SHEET	
	PRINT BANK DEPOSIT REPORT	
	ENSURE ALL INSURANCE FILED/BATCHED (OR NOTED ON THE SCHEDULE IF NOT) & FILE YOUR COPY OF SCHEDULE.	
	CHECK BATCH REPORT TO ENSURE ALL CLAIMS ACCEPTED.	
	USING YOUR CASH RECONCILIATION REPORT, CLOSE OUT CASH BOX & LOCK IT	
	USING BANK DEPOSIT REPORT, CLOSE OUT DEPOSIT.	
	ENSURE CREDIT CARD MACHINE BATCHED & BATCHES STAPLED TO RECEIPTS	
	PUNCH HOLES IN DAYSHEET, CASH RECONCILIATION REPORT & BANK DEPOSIT REPORT. FILE IN DAYSHEET FOLDER	
	PLACE DEPOSIT, & CREDIT CARD RECEIPTS IN DEPOSIT BAG & HAND DELIVER IT TO O/M	
	GIVE CLOSED OUT CASH BOX TO O/M	
	ENTER YOUR STATS ON GRID	
6:30-6:45	DO LINE UP FOR NEXT DAY	
	DO DAILY PRACTICE ANALYSIS	

## **FRIDAYS**

TASK	DONE
OPEN UP (GET CASH BOX) TURN ON COMPUTER	
PRINT CURRENT A/R LIST (2)(WITH INSURANCE & WITHOUT)	
PRINT PAYMENT PLAN REPORT	
PRINT COLLECTION AGENCY REPORT	
DO WEEKLY FIN SEC REPORT	
DO WEEKLY LINE-UP AND MONDAY LINEUP	
MEETING WITH OFFICE MANAGER	
DO WEEKLY STAFF MEETING REPORT	
WORK ON PROBLEM INSURANCE	
FOLLOW UP ON PATIENT ACCOUNTS	
AUDIT ANY PROBLEM ACCOUNTS	
ENSURE THAT YOU ARE LINED UP FOR MONDAY	
STRAIGHTEN SPACE	
POST PAYMENTS	
SEND OUT EOB LETTERS	
FILE SECONDARY INSURANCE	
ENTER YOUR STATS ON GRID	
LOG HOURS IN HOURS BOOK	
	OPEN UP (GET CASH BOX) TURN ON COMPUTER  PRINT CURRENT A/R LIST (2)(WITH INSURANCE & WITHOUT)  PRINT PAYMENT PLAN REPORT  PRINT COLLECTION AGENCY REPORT  DO WEEKLY FIN SEC REPORT  DO WEEKLY LINE-UP AND MONDAY LINEUP  MEETING WITH OFFICE MANAGER  DO WEEKLY STAFF MEETING REPORT  WORK ON PROBLEM INSURANCE  FOLLOW UP ON PATIENT ACCOUNTS  AUDIT ANY PROBLEM ACCOUNTS  ENSURE THAT YOU ARE LINED UP FOR MONDAY  STRAIGHTEN SPACE  POST PAYMENTS  SEND OUT EOB LETTERS  FILE SECONDARY INSURANCE  ENTER YOUR STATS ON GRID

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